

Tableau Server

Permissions, Roles, and Content Authorization

This document covers aspects of Tableau Server authorization.

- 1. <u>Permissions and authorization in the abstract</u>
- 2. <u>Real-world examples</u>
- 3. <u>Best-practices from an implementation and management perspective</u>
- 4. Glossary and definition of permission assignments

Additional Resources for Tableau Server on the web:

System Admin Videohttp://www.tableausoftware.com/learn/tutorials/on-demand/system-administrationContent Admin Videohttp://www.tableausoftware.com/learn/tutorials/on-demand/tableau-server-content-administrationClassroom Trainingshttp://www.tableausoftware.com/learn/tutorials/on-demand/tableau-server-content-administrationAdministrator Guidehttp://onlinehelp.tableausoftware.com/current/server/en-us/admin.htmOnline Helphttp://onlinehelp.tableausoftware.com/current/server/en-us/admin.htm



1. Permissions and authorization in the abstract

Tableau Server authorization security (e.g. "What permissions are required to perform actions once logged into Tableau Server") is designed to be both robust and easy to maintain.

However, it is imperative to understand the flow of security "allowances" and "denials" prior to implementing a solution. This document describes at a high level how Tableau Server authorization works.

There are some immutable "truths" to Tableau Server authorization worth getting out of the way right at the beginning of the discussion. These are:

- "System Administrator" user accounts assigned this right (at the global level) have absolute control over the entire Tableau Server installation, regardless of any further content permissions assigned to that user.
- "Content Administrator" user accounts assigned this right (on a site by site basis) have absolute control over the entire Tableau "site" to which they have been assigned, regardless of any further content permissions assigned to that user.
- "Project Leader" user accounts assigned this right (at the project level) have absolute control over the content in that project.
- "Publisher" a user who is allowed to publish workbooks will always have absolute control over those workbooks.

Anything else listed in this document will be over-ridden by the above statements.

A second set of "truths" that permeate the Tableau Server authorization scheme are

- User specific permissions always outweight/trump group permissions, and
- Denial assignment always outweight/trump allowance assignments.

Taken in order, this means there are levels at work here: 1 = Grant Group, 2 = Deny Group, 3 = Grant User, 4 = Deny User, and 5 (fully denied because nothing was ever specified in the first place, i.e., Tableau's default state is to "deny" a permission in the absence of any other information)

Thus, there is a very specific order of permissions, outlined in the graphic shown below, which is stated textually as follows:

"Given a set of possible permissions and authorizations for an object, Tableau Server will look for the **largest** integer/level possible in determining if a user is allowed to perform a particular action: 1 = Grant Group, 2 = Deny Group, 3 = Grant User, 4 = Deny User, and 5 = fully denied."





2. Real world examples

Let's look at a few simple business examples using screenshots from an actual Tableau Server installation.

A) Data Restriction: A group called "Casual Users" that can never download the underlying data or download the workbook

What the permission assignment looks like:



What the end result looks like. A user "Erin" who is part of the "Casual Users" group will *not* see a "download workbook" link, and also will *not* see the underlying data tab, only the summary tab. They can download the "summary" data but not the row-by-row raw data.

Sum	imary					
Showing 198 out of 198 rows. Download all rows as a text file						
Zip Code	Latitude (generated)	Longitude (generated)	SUM(Sales)	AGG(Profit Ratio)		
84663	40.1329	-111.3618	\$21,649	6.82%		
27006	35.9438	-80.4365	\$26,288	21.80%		
80001	39.8028	-105.0861	\$22,886	19.19%		
98103	47.6745	-122.3429	\$18,303	5.15%		
06703	41.5541	-73.0461	\$33,450	21.23%		
32122	29.2381	-81.036	\$2,996	-2.20%		
29808	33.4518	-81.8508	\$24,966	9.02%		
77037	29.8919	-95.3937	\$10,234	0.02%		
68001	41.3331	-96.9504	\$69,774	16.46%		
60406	41.655	-87.6815	\$16,042	5.23%		
11769	40.7377	-73.1301	\$18,029	10.46%		
62444	39.2445	-88.7619	\$37,697	-1.53%		
81221	38.3577	-105.1415	\$12,413	22.19%		
05544	42.6489	-71.1827	\$61,430	8.85%		



2. Real world examples (continued)

Add / Edit Dermissions

B) **Content Management Restriction:** A user "William" who can never delete content, move content, or set permissions on content, but can still publish.

🔘 Users 🔘 Groups 💿 Both	Role: Custon	n		•		
🝰 All Users		Allow	Deny	Inherited		
🝰 Casual Users	General					
admin 🕹	View:	۲	\bigcirc	\bigcirc		
🐣 Casual User	Write:	۲	\odot	\bigcirc		
👃 Chris	Delete:	0	۲	0		
a Erin	Download File:	0	\bigcirc	۲		
S Publisher User	Move:	\odot	۲	\odot		
Sales Rep User	Set Permissions:	\odot	۲	\odot		
Software	Workbook					
👗 William	Filter:	۲	\bigcirc	\odot		
	Add Comment:	۲	0	\odot		
	View Comments:	۲	\bigcirc	0		
	View Summary Da	ata: 🔘	\bigcirc	\bigcirc		
L	View Underlying D	ata: 🔘	\bigcirc	\bigcirc		
	Export Image:	۲	\odot	\odot		
	Share Customized	: 0	\bigcirc	\odot		
	Data Source					
	Connect:	0	\odot	۲		
	Project					
	Project Leader:	\odot	\bigcirc	۲		
			Subr	nit Cancel		



2. Real world examples (continued)

B) Content Management Restriction (continued)

Notice that "William" can still set permissions, delete, or move his *own* content! This is one of the immutable rules (look for the blue links for "Delete", "Permissions" and "Move"):



However, "William" cannot do so on other content within that same project (notice that the links are now greyed out since William selected a book that he did not publish):

Workbooks					
Thumbna	ils 🔹 Actions: 🔇 Delete Permiss	ions Move Tag Tabs Scheduled Tasks Download			
•	s	Sort By: Name Project Sheets Modified↓ Publisher Size			
Date Modi	ified: Today		2 workbooks		
•		My Content Project: Tableau Samples 1 Sheet as tabs Tags: Last Modified: 1 minute ago Publisher: William Size: 1.1 MB			
V 🚖		Business Dashboard Project: Tableau Samples 4 Sheets as tabs Tags: Last Modified: Today, 7:50 AM Publisher: Tableau Software Size: 885.3 KB			



2. Real world examples (continued)

C) Usage Restriction: A user "Erin" who can interact with a visual in the most minimal manner. This user can use Tableau "actions" if they have been designed, but no other filters will show up. Nor can this user download the content, export to PDF, or similar. "Erin" can still save a Tableau "customized view" and also add Tableau "tags".

Users 🔘 Groups 💿 Both	Role: Custom			•
All Users		Allow	Deny	Inherited
Casual Users	General			
admin	View:	۲	\bigcirc	\odot
Casual User	Write:	0	۲	\bigcirc
Chris	Delete:	0	۲	0
Erin	Download File:	0	۲	\odot
Publisher User	Move:	0	۲	\odot
Sales Rep User	Set Permissions:	\odot	۲	\bigcirc
Tableau Software	Workbook			
William	Filter:	0	۲	\bigcirc
	Add Comment:	0	۲	\bigcirc
	View Comments:	0	۲	\odot
	View Summary Data:	\bigcirc	۲	\bigcirc
	View Underlying Data:	0	۲	\bigcirc
	Export Image:	\odot	۲	\bigcirc
	Share Customized:	0	۲	\bigcirc
	Data Source			
	Connect:	0	۲	\bigcirc
	Project			
	Project Leader:	0		

Erin cannot interact with the view shown below – a shipping Tableau sample with quick filters. These filters should appear to the left of the map. Notice that the filters are gone.





Listed below are some elegant best-practices that Tableau recommends. These are not hard and fast rules, but general guidelines to implementing a successful installation of Tableau Server.

• Create and use a "testing" project

Nothing hurts more than making live changes to a production system, only to have your user community cry out in anguish because you have removed a critical permission. Tableau Server allows you to create unlimited numbers of projects, so why not use one of them for testing purposes? Here is a screenshot of a project called "Sandbox" with only one Tableau group called "designers" assigned to it:

Added new permission for <i>designers</i> to the selected project. Permissions: Project				
1 Selected project: Sand	box			
User/Group	Role	Project		
designers	Project Leader	all selected	🗵 edit	
Add / Edit Permissions	Assign Permissions to Conte Permissions are not automat nherited by contained objec assign the above permission the contained 0 workbooks a riews click the link above.	nts ically 15. To 5 to 10.		

• Create and use projects as security "containers" that have a specific security profile.

All default security settings that you add to a Tableau project are automatically included when you publish workbooks or data sources to that project. Your workbooks inherit the overall "profile" of the security whenever you publish. Here is a screenshot of the Tableau Desktop publishing experience. The two groups listed ("Sales Reps" and "Casual Users") were *not* data-entered by the publisher. They were there to begin with.

Publish Workboo	ok to Tableau S	erver	X
Project:	Sales		•
Name:	Finance		•
Add Tags:			
View Permissions			Views to Share
User/Group		Role	Sheet
Sales Rep Casual Us Publisher	s ers Edit	Interactor Viewer Editor	Tale of 100 Entrepreneurs Volatile Year for Technology Economic Indicators Investing in DJIA
Options			
Show She	ets as Tabs		
Show Sele	ections		
Scheduling & A	uthentication		Publish Cancel



• Always remember to 'Assign to content' whenever you make a change to project security

While this is not a required step, it is highly recommended. Any security changes you make to a project will *not* automatically cascade down to workbooks inside of that project. Here is a screenshot of the "Assign To Contents" link:

Assign Permissions to Contents Permissions are opt automatically inherited by contained objects. To assign the above permissions to the contained 7 workbooks and 39 views click the link above.

• Whenever possible, avoid setting permissions at the "view" level.

Tableau authorization settings can be configured at the Project, Workbook, and individual View level. While it is possible to have "exceptions to the rule" down to the view level, this may quickly spiral out of control from a management perspective. It is reasonable from time to time to assign permissions for a workbook here or there, but it should be avoided whenever possible. If you feel like your security has become too complex, you can refer to the previous suggestion "Assign Permissions to Contents" – this would overwrite and wipe out any one-off assignments you have implemented.

• Create a project leader for each project

When you create a new Tableau Server "project", we recommend assigning a user to be in charge of that project. You can even edit the project description to include their name and email. That syntax looks like this:

Name:
Tableau Samples
Description: (867 characters remaining)
A set of sample workbooks provided by Tableau Software. This project is maintained by "Debby North":mailto:dnorth@tableausoftware.com



The end result looks like this:

staging No description	# Workbooks:	0
Tableau Samples A set of sample workbooks provided by Tableau Software. This project is maintained by <u>Debby North</u>	# Workbooks:	7
WebOPS No description	# Workbooks:	0

• Use the "Default" project as a permissions template for all other projects.

This is because all new projects will inherit permissions from this "default" project.

This is perhaps one of the most important best-practice tips available. Tableau ships with a built-in project called "Default" that cannot be deleted. The shipping permission settings for this "default" project are to allow "all users" (a built-in group) some basic abilities to view content. You have options here.

One option is to *make the default project restrictive*, and to explicitly *deny all permissions*. In this scenario, all new projects created will inherit this concept of "deny" from the default project – this could be useful for organizations that desire a locked down environment with "allowance" being the exception and not the rule.

Another option is to make the default project interactive but read-only with no access to underlying data. By disabling "View Underlying Data" and "Download Workbook" for the default project, all new projects (and thus their content) will inherit these permissions – this could be useful for organizations that want to standardize on visualization access, while still restricting data and workbook access.

A third option is simply to *remove "all users" from the "default" group*. This means any new projects created are truly a blank canvass from a security perspective – this option could be useful for organizations that do not have a standard in place, or those organizations where the standards change from project to project.

These are choices, and your actual deployment can differ and be fully customized.



• Use the built-in permission checker to troubleshoot permission assignments

Tableau Server has a built-in permission checker for projects, workbooks, and even individual views. This is great way to spot check permissions for users. You can even highlight an individual permission, and Tableau will highlight for you which group or user has that permission:

Permissions: View						
1 Selected view: Sales	Performance T	rends				
User/Group	Role		View		Workbook	
All Users	Interactor		all sele	ected	Business Dashboard	🗵 edit
Casual Users	Custom		all sele	ected	Business Dashboard	🗵 edit
Chris	Custom		all sele	ected	Business Dashboard	🗵 edit
Erin	Custom		all sele	ected	Business Dashboard	🗵 edit
William	Custom		all sele	ected	Business Dashboard	🗵 edit
Add / Edit Permissions						
Check user permissions	: Sales Rep	User _	Denv	Reason		
View		<u>_</u>	U.L.I.Y	Reason		
Write		·	~	Not granted by an	permission for Sales Per	formance Trends.
Delete			1	Not granted by an	permission for Sales Per	formance Trends.
Filter		~				
Add Comment		~				
View Comments		~				
View Summary Data		~				
View Underlying Data		~				
Export Image		~				
Share Customized		~				
Move			×	Not granted by an	permission for Sales Per	rformance Trends.
Set Permissions			×	Not granted by an	permission for Sales Per	rformance Trends.
Connect			×	Not granted by an	permission for Sales Per	rformance Trends.
Click on a capability abo	ove to highlight	the associ	ated permiss	ion.		



• Allow non-admin users to see all other users in the system

If, as an administrator, you enable the setting for "Public User List" as shown on the maintenance page:

Set	Settings					
	Setting	Description				
V	Embedded Credentials	Allow publishers to attach passwords to published workbooks that will automatically authenticate web users.				
1	Scheduling	Allow publishers to assign workbooks to schedules. Embedded Credentials must also be enabled.				
V	Public User List	Allow web users to see a list of all users on the system.				
	Saved Passwords	Allow users to save data source passwords across multiple visits and browsers.				

Then all users will be able to see other users in the system, as well as their content (permissions still apply, however!) This is a great way to enable collaboration and sharing across the entire system!

🛟 + a b e a u		Welcome, Erin Log Out
	Users	
PROJECTS	Recently Viewed:	
WORKBOOKS All By Date By Project By Publisher	Tableau Software, admin, Sales Rep User List of All Users	
VIEWS All By Date By Project By Publisher By Tag	Jump to user: admin Casual User Chris Erin Publisher User Sales Rep User Tableau, Software	X
RECENTLY USED	William	
USERS		
Version 7.0.5 (Build 7000.12.0602.1810)		

(Glossary and definition of permissions on the next page)



4. Glossary of Individual Permissions (shown for a project. Workbook level permissions will not include the last two items):

General:	
View	The ability to view the visual
Write	The ability to publish the visual, or, overwrite a published visual
Delete	The ability to delete a workbook or view
Download File	The ability to download the workbook in TWBX format
Move	The ability to move the workbook from one project to another project
Set Permissions	The ability to set permissions on the workbook or view
Workbook	
Filter	The ability to use quick filters, parameters or other interactive elements (actions and tooltips
	excluded)
Add Comment	The ability to add comments underneath the visual
View Comments	The ability to read comments underneath the visual
View Summary Data	The ability to pull up a window with the summary data in text form for the items selected
View Underlying Data	The ability to pull up a window with the underlying row by row data in text form for the items
	selected
Export Image	The ability to export the visual as an image or a PDF
Share Customized	The ability to share your customized views with other users in the system
Data Source	
Connect	The ability to connect to the data source with your identifying information (applies to published
	data sources only)
Project	
Project Leader	This setting overrides virtually all of the above settings, for a given project

Add / Edit Permissions

🔘 Users 🔘 Groups 💿 Both	Role:	Custom			
💰 All Users			Allow	Deny	Inherited
🝰 Casual Users	General				
👌 designers	View:		\odot	\bigcirc	۲
🍰 Sales Reps	Write:		\odot	\odot	۲
🚨 admin	Delete:		\odot	\odot	۲
🚨 Casual User	Download File:		\odot	\odot	۲
Chris Erin	Move:		\odot	\bigcirc	۲
	Set Perr	missions:	\odot	\bigcirc	۲
S Publisher User	Workbook				
Sales Rep User Tableau Software William	Filter:	2	\odot	\bigcirc	۲
	Add Cor	nment:	\odot	\bigcirc	۲
	View Co	mments:	0	\odot	۲
	View Su	mmary Data:	\odot	\odot	۲
	View Un	derlying Data:	\odot	\bigcirc	۲
	Export I	Export Image:		\bigcirc	۲
	Share C	ustomized:	\odot	\bigcirc	۲
	Data Source				
	Connect		\odot	\bigcirc	۲
	Project				
	Project I	Leader:	\bigcirc	\bigcirc	۲
				Sub	mit Cancel